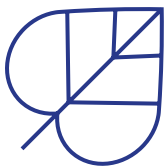


Nau mai ki te kaupapa

🕒 Read time: 3 mins

Nau mai, haere mai, we're glad you've joined us. This quick guide has information for rongoā Māori practitioners providing rehabilitation and healing services to our kiritaki (clients) with covered injuries.



Care you can provide

Rongoā Māori practitioners can deliver traditional Māori healing methodologies to our kiritaki, including but not limited to mirimiri (bodywork), karakia (prayer) and whitiwhiti korero (support and advice).

It doesn't include non-Māori healing techniques (e.g. reiki) even if they're provided by rongoā Māori practitioners.



What we pay for

We can fund care for kiritaki and their covered injuries, but this doesn't include degenerative conditions or illnesses not caused by an accident.

There is a maximum number of sessions we will fund before you need to request additional sessions. To request more sessions, you'll need to complete an ACC7426 [Rongoā Hauora report](#).



What we can't pay for

There are some things we can't pay for, including equipment or herbal preparations for kiritaki to use at home. The kiritaki will need to fund these themselves.

We pay for the time you spend with our kiritaki. This doesn't include writing clinical records or reports after the session has finished.



Getting started as a rongoā Māori practitioner

Paying for your services

Kiritaki must have a covered claim and their request for rongoā Māori needs to be approved by us before you can work with them.

- If you provide services as social rehabilitation, we pay for each service, and will support the cost of services up to a maximum amount. The service code for ā-kanohi appointments is MTH10. Telehealth sessions should be coded to MTH10T.
- If you work with us on a contract, such as the maternal birth injury service, you can invoice us using the codes in the service schedule.

acc.co.nz/how-to-invoice

Contract opportunities

We're working to expand contracting opportunities for rongoā Māori and we now offer a contract for rongoā practitioners to deliver maternal birth injury services.

Contract details are available to see and apply for on the Government Electronic Tenders Service (GETS) website.

If a person doesn't have a claim

If an injured person doesn't have a claim lodged with us and wants rongoā Māori sessions, you should refer them to an appropriate healthcare provider, such as a GP, physiotherapist or other health professional to lodge a claim. If they want sessions before their claim is accepted or before pre-approval is given, they'll need to self-fund those sessions.

Our contact centre can help if you need to check the status of a claim. You'll need to provide your vendor number and the claim number if you know it.

Call 0800 101 996 or email

claims@acc.co.nz

ACC kaimahi wellbeing service

ACC kaimahi (staff) can access rongoā Māori, alongside our existing Employee Assistance programme (EAP). This service can only be delivered by ACC registered rongoā Māori practitioners.

More information

For help or to get more information about working with us, please visit our website acc.co.nz/rongoa or email our Māori Health team: maorihealth@acc.co.nz.



He Kaupare. He Manaaki.
He Whakaora.
[prevention. care. recovery.](https://acc.co.nz)



Need more info? Scan the QR code or...
visit acc.co.nz/rongoa.